
	N. F. RAILWAY VIGILANCE BRANCH, HEADQUARTER'S OFFICE MALIGAON, GUWAHATI-11	 एक कदम स्वच्छता की ओर
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No- Z/Vig/68/05/A

Dt: 05.07.2021

To
DRM/KIR, APDJ, RNY, LMG, TSK

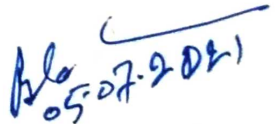
Sub: - System improvement in Duty of Ticket Checking Staff.

During various preventive checks by Zonal vigilance/NFR in trains, it has been observed that TTEs were not turning up for their respective duty without any information to their in-charge. In course of vigilance investigation, they made the lame excuse of illness and produced PMC to escape from the charges of absence from duty.

Hence, it is advised that after preparation of duty roster, if any ticket checking staff feels ill or does not turn up for his duty due to any unavoidable reason, then he should report the matter to concern commercial control as well as his in-charge. The respective commercial control and the in-charge will keep record of such incident. Thereafter, the respective in-charge of ticket checking staff should arrange another available staff in lieu of absent ticket checking staff. By this way the excuses of TTEs regarding illness etc. can be tackled as well as the responsibility will be clearly fixed up against the erring staff.

In addition to this, divisions are advised to maintain daily leave/sick/absent particulars of ticket checking staff working under their control and relay such position to their respective commercial control to keep record of the position.

Hence, it is requested to instruct all the Ticket checking staff and their in-charge, commercial controls under divisional jurisdiction to follow the above guideline. The compliance report of the same may please also be sent to this office.


 (Boniface Lakra)
 SDGM & CVO/NFR

Copy to- PCCM/NFR for information and necessary action please.

6/7/21
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